

**COURT OF THE LOK PAL (OMBUDSMAN),
ELECTRICITY, PUNJAB,
PLOT NO. A-2, INDUSTRIAL AREA, PHASE-1,
S.A.S. NAGAR (MOHALI).**

**(Constituted under Sub Section (6) of Section 42 of
Electricity Act, 2003)**

**APPEAL No. 16/2024
PROCEEDINGS DATED 13.08.2024**

In the Matter of:

Smt. Sarabjeet Kaur W/o Sh. Surinder Singh,
Village- Bhadson (Amlah),
Ram Singh Nao, Bhadson.

Contract Account Number: 3006953742 (DS)

...Appellant

Versus

Senior Executive Engineer,
DS Division, PSPCL,
Amlah.

...Respondent

Present For:

Appellant : Sh. Surinder Singh,
Sh. Amarpreet Singh,
Appellant's Representatives.

Respondent : 1- Er. Dharampal Singh,
AEE, DS Division, PSPCL,
Amlah.
2- CA Mohit Goyal, RA.

Today, during hearing, arguments of both the parties were heard. This Court observed the discrepancies in the consumption data & Data Download (DDL) of the disputed meter of the Appellant. So the Respondent was directed to provide the clarification on the following issues:-

1- Bills of 'O' Code were issued to the Appellant, but the readings recorded in the bills do not corroborate with DDL of the meter provided by the Respondent. Explain the reasons for the same.

2- Explain how the Appellant can consume 30,062 units in 92 days as per the PSPCL bill issued to the Appellant for the period from 31.10.2021 to 31.01.2022 whereas he has normally been consuming much less as per bills on 'O' code.

3- Consumption of 12,013.54 kWh units was shown in the DDL of the disputed meter of the Appellant for the period from 01.01.2021 to 01.02.2021, i.e., 387.52 kWh units per day. The Respondent is directed to explain the reasons for DDL showing such abnormal consumption.

The Respondent requested for time of ten days to submit his reply to above queries of this Court. Accordingly, ten days' time is granted. The Respondent is directed to file his Reply to above queries on or before 22.08.2024.

The next date of hearing is fixed for 28.08.2024 at 12.30 PM. Both the parties are directed to be present on the next date of hearing.

August 13, 2024
S.A.S. Nagar (Mohali)

(ANJULI CHANDRA)
Lokpal (Ombudsman)
Electricity, Punjab.